

# Statement of Beliefs and Shared Values

## Lifeline Australia

### **We affirm our living heritage.**

**Lifeline affirms** its founding vision to make care accessible to all, in every community. The Christian heritage that shapes that vision views our neighbour as anyone in need.

**Lifeline invites** any who share this vision to help provide accessible support and strengthen community.

**Lifeline creates** opportunities for community participation. We value the unique way volunteers and staff serve together, enriching Lifeline and the wider community.

**Within Lifeline**, people of differing beliefs and backgrounds work respectfully together, to create a spirit of support and service.

### **We support people in community.**

**We believe in caring for the whole person** - mind, body, spirit and relationships. We seek to instil hope and sustain living, journeying with people through the problems and possibilities in their lives, nurturing healing and growth.

**We believe in inclusive communities** - where everyone can belong and contribute. We seek to embrace diversity by kindling a spirit of fairness and openness that overwrites prejudice, builds understanding and promotes wellbeing.

**We believe people can grow through crises** - finding resources to see and respond to painful situations in new ways. We seek to hear what is hurtful to people, inform healthy choices and support them in actions that enhance their wellbeing.

### **Our values respect everyone's right to be heard, understood and cared for.**

#### **Therefore we:**

**Embrace diversity**, working with and for people from all beliefs, cultures and backgrounds.

**Show compassion** through respectful relationships that give competent care.

**Invite trust** through active listening that seeks understanding;

**Instil hope** by nurturing growth through the pain and possibilities in crises;

**Inform choices** that increase safety, enhance wellness and sustain living;

**Empower people** by enabling their ability to care for themselves and others;

**Build communities** that show fairness, enhance resilience and promote belonging.